



CyberOps 2021 Leadership Roundtable

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Leadership Roundtable Participants

A background image showing a hand holding a gold credit card over an ATM keypad. The image is slightly blurred and has a light blue tint, serving as a backdrop for the text.

Pat Heller

Vice President, SMB Sales at STS

Adam Ward

Business Development Manager at STS

Chyanne Krause

CIO at Charter West Bank

Seth Bingham

Vice President, Technology at Auburn State Bank

Darcy Ray

Vice President, Finance at Equitable Bank

Panel Agenda

Topics for Leadership Discussion

- COVID-19 Impact
- Cloud
- IT Audit

COVID-19 Impact

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COVID-19 Impact

How has your cyber training for employees evolved recently ?

COVID-19 Impact

Do you plan on allowing remote work to continue after the pandemic?

COVID-19 Impact

Did you have to write a custom remote worker policy due to COVID-19 ?

COVID-19 Impact

Do you actively do
tabletop testing for
BCP / IRP ?

If so, how often?



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Cloud

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Cloud

Has your bank looked
any further at cloud
solutions in 2021?

Cloud

What are the top challenges you face with cloud initiatives ?

- data governance / controls
 - vendor management
 - compliance reporting
 - other



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IT Audit

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IT Audit

Have you felt any push from examiners to do vulnerability scanning assessments more frequently?

IT Audit

What are your top challenges with vulnerability remediation processes?

- timelines
- resources
- other

IT Audit

Are there other major trends you are seeing from examiners related to IT?



Thank you for attending the session

Pat Heller

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Let's connect

