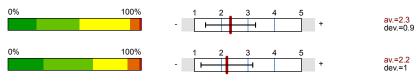
## SALES DEMO

Survey Sample () No. of responses = 102



# Overall indicators 1. Associations

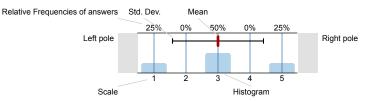
4. Healthcare ( $\alpha = -0.05$ )



#### Survey Results

# Legend

Question text

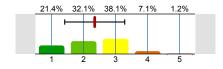


n=No. of responses av.=Mean dev.=Std. Dev. ab.=Abstention NPS=Description of NPS

#### 1. Associations

<sup>1.1)</sup> Rank the following events \_\_\_\_\_ The evaluation will not be displayed due to low response rate.

Overall, how satisfied have you been with our Member Benefit Program?

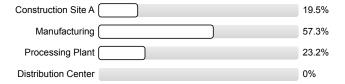


n=84 av.=2.3 dev.=0.9

n=82

## 2. Safety

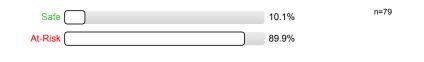
<sup>2.1)</sup> Location



<sup>2.2)</sup> Head



<sup>2.3)</sup> Eyes



2.4)	Arms						
		Safe				89%	n=82
		At-Risk				11%	
2.5)	Legs						
		Safe				98.7%	n=79
		At-Risk				1.3%	
2.6)	Feet						
		Safe				10.7%	n=84
		At-Risk				89.3%	
2.7)	Proper Lifting Techniques						
		Safe				8%	n=75
		At-Risk				92%	
3.	Corporate						
3 1)	Lanca along the back of an array and the		11.1% 70.4%	18.5% 0%	0%		
0.1)	I see a clear link between my work and the mission and goals of the company.			-			n=81 av.=2.1 dev.=0.5
			1 2				
				3 4	5 		
3.2)	How likely is it that you would recommend this company to a friend or colleague?		38.4% 31.5%	24.7% 4.1%	1.4%		n=73 av.=2
	company to a mond or concagac.						dev.=1
			1 2	3 4	5		
4.	Healthcare						
4 1)	M. 4. —		34.9% 36%	22.1% 4.7% 2	2.3%		
4.1)	Wait Time		<u> </u>				n=86 av.=2 dev.=1
			1 2	3 4	5		
4.2)	Doctor's Knowledge		23.3% 30.2%	30.2% 16.3%	0%		n=86 av.=2.4 dev.=1
							dev.=1
			1 2	3 4	5		
4.3)	Nurse Patience		25.6% 38.4%	26.7% 7% 2	2.3%		n=86
							av.=2.2 dev.=1
			1 2	3 4	5		
4.4)	Hygiene		22.9% 44.6%	24.1% 8.4%	0%		n=83
	- Tygiono			<del> </del>			av.=2.2 dev.=0.9
			1 2	3 4	5		
			<del>-</del>				

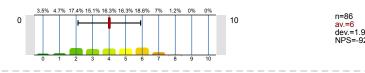
<sup>4.5)</sup> Was the preoperative phone call reassuring?				
	Yes		11.4%	n=79
	No [		88.6%	
5. Financial				
On a scale from 0 to 10, how likely are you to recommend our business to a family members, friends or colleagues?	0	6.9% 9.2% 13.8% 13.8% 31% 14.9% 9.2% 1.1% 0% 0% 0% 0% 00 0 0 0 0 0 0 0 0 0 0 0	10	n=87 av.=6.6 dev.=1.7 NPS=-99
5.2) Checking Account				
	ABC Bank		30.8%	n=78
	Elsewhere		47.4%	
	No One Uses		21.8%	
	ABC Bank		33%	n=88
	Elsewhere		39.8%	
	No One Uses		27.3%	
	ABC Bank		22.5%	n=80
	Elsewhere		55%	
	No One Uses		22.5%	
	ABC Bank		24.4%	n=78
	Elsewhere		55.1%	
	No One Uses		20.5%	
6. Training				
6.1) How well did the presenter state the objectives?				
-	Excellent		19%	n=79
	Good		68.4%	
	Fair		12.7%	

n=81

Rank these areas in order of Greatest Interest, post The evaluation will not be displayed due to low response rate. workshop:

## 7. Customer Satisfaction

On a scale from 0 to 10, how likely are you to recommend our business to a family members, friends or colleagues?



7.2) Did you feel that you were able to gain what you needed from this event?

res	0%
No	100%

06/04/2020 EvaSys Evaluation Page 4

# Profile

Subunit: DEMO SALES
Name of the instructor: SALES DEMO

Name of the course: (Name of the survey)

Survey Sample

Comparative line:

COMP

Values used in the profile line: Mean

#### 1. Associations

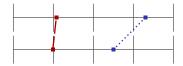
1.3) Overall, how satisfied have you been with our Member Benefit Program?



n=84 av.=2.3 md=2.0 dev.=0.9 av.=4.1

#### 3. Corporate

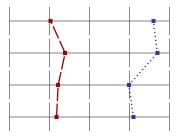
- 3.1) I see a clear link between my work and the mission and goals of the company.
- 3.2) How likely is it that you would recommend this company to a friend or colleague?



n=81 av.=2.1 md=2.0 dev.=0.5 n=1 av.=4.3

#### 4. Healthcare

- 4.1) Wait Time
- 4.2) Doctor's Knowledge
- 4.3) Nurse Patience
- <sup>4.4)</sup> Hygiene



n=86 av.=2.0 md=2.0 dev.=1.0 n=86 av.=2.4 md=2.0 dev.=1.0 n=1 av.=4.7

n=86 av.=2.2 md=2.0 dev.=1.0 n=1 av.=4.0

#### 5. Financial

5.1) On a scale from 0 to 10, how likely are you to recommend our business to a family members, friends or colleagues?



n=87 av.=4.4 md=6.0 dev.=1.7 n=1 av.=8.0

#### 7. Customer Satisfaction

7.1) On a scale from 0 to 10, how likely are you to recommend our business to a family members, friends or colleagues?



n=86 av.=5.0 md=6.0 dev.=1.9 n=1 av.=9.0

# **Comments Report**

#### 1. Associations

1.2) Are there any topics you would like to see covered in future events?

The evaluation will not be displayed due to low response rate.

### 2. Safety

<sup>2.8)</sup> At-Risk Observation Notes:

The evaluation will not be displayed due to low response rate.

#### 4. Healthcare

4.6) What could we have done differently that might have made your experience more positive?

The evaluation will not be displayed due to low response rate.

#### 7. Customer Satisfaction

<sup>7.3)</sup> Please list your thoughts:

The evaluation will not be displayed due to low response rate.