

CLP Retake Policy:

The application fee includes the processing of the application and two testing opportunities within a 13-month period that begins with the application submission. If the candidate does not take the examination or does not successfully complete the examination within the 13-month period, then the application is closed and the candidate must reapply and pay the application fees again. If the candidate fails the examination, and the candidate has another testing window available on his/her 13-month eligibility, then the candidate can schedule a second testing appointment. To schedule another testing appointment, the candidate must return to Scantron's scheduling system (using the link provided in the initial notice to schedule email). When the candidate returns, he/she will be able to schedule a second testing appointment.