A Clear Response to Common Complexity

You know that in order to compete and meet compliance requirements, you need a secure and operational IT environment. But like many institutions, yours may be stuck between meeting financial targets and having enough skilled IT resources. What’s the alternative?

While you rely on standard network and endpoint hardware and software, finding talent to successfully support them is not easy. You may contract with a third-party service provider, but questions arise. Does your local service team have the depth to cover you if their engineer takes a vacation? Do they work hand-in-hand with all of your IT vendors? What happens if you need service at multiple branches?

affianceSUITE™ FI

affianceSUITE is an extensive IT support solution that empowers companies with little or no IT resource. It relieves the day-to-day burden of network administration, performance optimization, and security. The affianceSUITE FI service package supplements this solution with recommended services specifically for financial institutions.

Our one-cost, one-stop solution helps you take action, protect critical data from heightened security threats, and control your variable costs. With unlimited access to our responsive team, you can be confident that your needs are met.

Shared Goals Drive Good Partnerships

Since your subscription is a fixed fee, we seek to prevent issues and resolve them as quickly as possible when they do occur—often before you even know there’s a problem. This aggressive, proactive stance improves your environment’s performance while reducing the cost to support you.

The Total Support Solution

The standard affianceSUITE solution includes:

- Initial assessment and documentation
- Solution design services
- Security administration
- Proactive network health monitoring: keep your infrastructure and workstations running smoothly
- User account management: ensure your end users have proper access and rights
- Hardware and software support: deliver a reliable network, software, and printing environment for any end users on any device
- Helpdesk—remote and onsite: get unlimited, quick access to expert help and escalate to onsite support when needed

Scantron supports hundreds of banks, credit unions and other financial institutions nationwide. We’ve drawn on decades of experience to combine these additional services in affianceSUITE FI.

- Audit Remediation: receive a professional assessment, remediation and finalized report on vulnerability scans
- Server Management and Monitoring
- Third-Party Patching: in addition to your Windows network environment, we track and apply patches for your other network-attached devices
- Endpoint Protection (Anti-virus, Anti-malware)
- Firewall Management with Reporting
Scantron Technology Solutions provides IT services and support you can count on. Our nationwide team of experts provide full-service packages and á la carte options to be your IT team or to support your current staff. Scantron solutions meet you where you are and help you get to where you want to be.

**About Us**

For a free consultation to meet your organization’s goals, call 800.228.3628 or visit www.scantron.com to learn more.