



Release Notes

*i*NSIGHT™ Scanner Utilities

Thank you for purchasing a Scantron scanner. This document contains getting started information for the following scanners:

- *i*NSIGHT 4ES
- *i*NSIGHT 20 and 20 Plus
- *i*NSIGHT 30
- 5000i (with speed upgrade)
- *i*NSIGHT 70/150

The following information is available:

- Contents
- Operating System Compatibility
- Installation Procedures
- Connecting the Scanner

If you have any questions about this product:

Call Scantron Customer Support at **1-800-338-5544**

Note: We recommend an Internet connection and a web browser for accessing online support information and product updates. It is not required for product operation.

Contents

This release includes the *i*NSIGHT Scanner Utilities.

Documentation included (requires Adobe® Reader®):

- Scantron Scanners Image Scanner Utilities User's Guide
- Release Notes
- Scantron Scanners Elements of Data Collection

*i*NSIGHT 4ES

- OpScan 4ES and *i*NSIGHT 4ES Operator's Guide
- OpScan 4ES and *i*NSIGHT 4ES Quick Start

- OpScan 4ES and *i*NSIGHT 4ES Quick Tips - Display Panel Messages
- SelfScore Quick Start
- SelfScore Scanner Operator's Guide
- SelfScore Scanning Tests, Surveys, and Ballots Using
- SelfScore Quick Tips - Tests, Surveys, and Ballots
- Select Stacker Operator's Guide

***i*NSIGHT 20/20 Plus**

- *i*NSIGHT 20 Operator's Guide
- *i*NSIGHT 20 Quick Start
- *i*NSIGHT 20 Quick Tips
- *i*NSIGHT 20 Plus Operator's Guide
- *i*NSIGHT 20 Plus Quick Start
- *i*NSIGHT 20 Plus Quick Tips

***i*NSIGHT 30**

- *i*NSIGHT 30 Operator's Guide
- *i*NSIGHT 30 Quick Start
- *i*NSIGHT 30 Quick Tips

Operating System Compatibility

In order to use the *i*NSIGHT Scanner Utilities software included with this kit, the host computer system must be running Windows 7 (32-bit or 64-bit), Windows 8 (32-bit or 64-bit, *i*NSIGHT 20/20 Plus or *i*NSIGHT 4ES only) or Windows 10 (32-bit or 64-bit, *i*NSIGHT 20 Plus or *i*NSIGHT 4ES only).

Note: The 5000i, *i*NSIGHT 30, *i*NSIGHT 70 and *i*NSIGHT 150 do not support Windows 8 or above. The *i*NSIGHT 20 does not support Windows 10.

System Notes

- Do not connect more than one scanner at a time to the host computer.
- You must have **administrator** rights to perform the installation procedures.
- You must install the *i*NSIGHT Scanner Utilities software before installing ScanTools Plus software.
- The Fast User Switching function of Windows XP is not supported. Only one instance of the *i*NSIGHT Scanner Utilities software can be running on a PC at one time, even when under separate user accounts using Fast User Switching.

iNSIGHT 4ES

Caution: Do **not** connect the scanner to the host computer before installing the iNSIGHT Scanner Utilities.

5000i/iNSIGHT 70/150

- 5000i with speed upgrade and iNSIGHT 70/150 scanners with Windows 7 (64-bit) must have the most recent version of the iPORT scanner drivers (v3.3.3) installed before the iNSIGHT Scanner Utilities software and ScanTools Plus 8.x. can be installed.

We recommend you install the software in the following order:

- iPORT drivers
- iNSIGHT Scanner Utilities software
- ScanTools Plus software

To install the iPORT scanner drivers, access the **Drivers** folder on the iNSIGHT Scanner Utilities CD. Follow the installation instructions in the iPORT Installation Guide - 3.3.3.pdf file on the CD to install the iPORT drivers.

- Older 5000i scanners with a hobbes board are not supported by ScanTools 8.x. If you are uncertain if your 5000i scanner has a hobbes board, contact Scantron Customer Support for assistance. The 5000i scanner with speed upgrade is supported by this release.

Installing iNSIGHT Scanner Utilities

Note: If you are installing an iNSIGHT 20/20 Plus or iNSIGHT 30 scanner, do not connect the power cord and USB cable until prompted by the installation program.

1. Insert the Image Scanner Utilities CD-ROM into the CD-ROM drive of the computer.
2. Browse to your CD-ROM drive.
3. Double-click **setup.exe**.
4. Follow the on-screen instructions.
5. Click **Finish**.
6. If you are installing the iNSIGHT 20/20 Plus or iNSIGHT 30 scanner, calibrate the scanner using the instructions in the iNSIGHT 20/20 Plus Quick Start guide or iNSIGHT 30 Quick Start guide.

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