



Class Climate®

Services to help you make the most of your evaluations

Scantron strongly recommends Professional Development, Implementation Services, and Professional Services to improve your user experience and help you get the most out of your Class Climate evaluation and survey solution. Scantron's world-class Print Services are available to print your custom forms and fulfill your large-volume needs with mailing and data processing services. Scantron is here to help you from the moment you decide to purchase Class Climate.



Professional Development

Professional development enables you and your staff to navigate the software and interpret the results more effectively. Scantron Corporation has a fully staffed corporate development department through which we offer an array of product training and staff development classes and seminars for Class Climate. The team is dedicated to building capacity for change within organizations and institutions through a series of training and consulting activities.

Courses are offered:

- Onsite at customer locations
- At one of Scantron's locations
- Online

Scantron also offers enhanced training options:

- **Technical Mentoring for a one-on-one training session in which you set the agenda.**
- **Advanced Topic Sessions provide open-enrollment webinars that focus more deeply on specific aspects of the Class Climate system.**
- **Product Update Training Sessions focus exclusively on changes and upgrades stemming from recent product updates.**
- **Accreditation Mentoring offers pre- and post-sale mentoring on how you can use Class Climate specifically for accreditation purposes.**

Full course outlines for each class offered are available upon request.

Implementation Services

Get your first evaluation or survey project up and running faster with Scantron Implementation Services. We provide dedicated experts with extensive experience in course evaluation management to help you implement your system and begin processing your surveys quickly and efficiently for a more rapid return on investment.

The Scantron implementation team works with you to create a manageable schedule customized to ensure your success in the evaluation process. Depending on your needs, consultations can be performed onsite or via the phone or web.

A sample of what Scantron's Implementation Services can provide to you includes:

- **Consultation to redesigning your evaluation process**
- **Guidance in developing a project management schedule to meet your deployment needs**
- **Consultation and assistance to define the best report structure for your institution to gain optimal analytical results**
- **Assistance with developing questionnaires and survey instruments**
- **Onsite evaluation and guidance in system preparation, printing, or delivery of online questionnaires**
- **Identifying approaches for defining and using quality management and benchmarking for your evaluation results**

Installation

Training

Implementation
Services

Technical Support

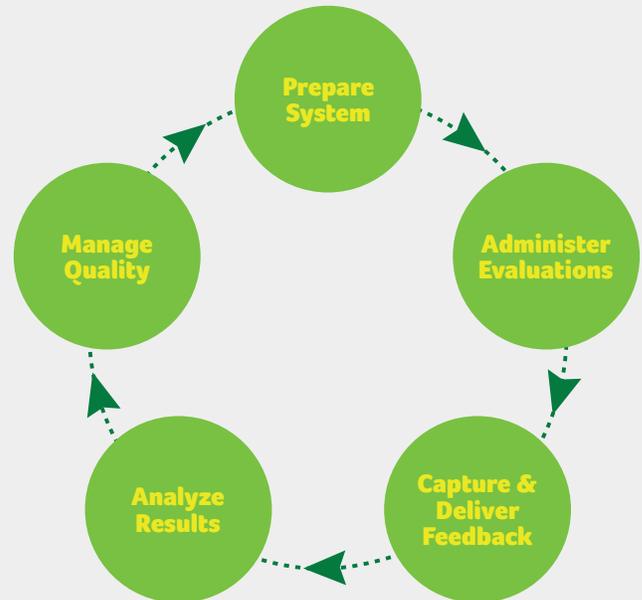


Professional Services

Scantron offers a wide array of Professional Services to customize, enhance, and support your Class Climate capabilities. Save yourself time by letting Scantron do the work for you. We listen to your needs and then work with you to create the applications you require.

A sample of what Scantron's Professional Services can customize for you includes:

- Customized PDF reports, to get the data you need and the look you want
- SOAP API Interface, for direct integration with your information and project management systems and applications
- Integration with your Learning Management System (e.g., Desire2Learn®, Blackboard®, ANGEL, Canvas, Moodle™, etc.)
- Pre-planning for product upgrades, to prepare your system and users for updated features
- Login and online survey templates designed to fit a specific look and feel
- Language or label changes to fit your organizational structure and terminology
- Historical data imports, so you can bring in data generated outside of Class Climate
- Certificates of Participation, which help increase response rates for online surveys



- Tools to allow you to import and export data more effectively:
 - » Data Access Layer provides access to the Class Climate database by converting the required data to a separate database you can use to create reports with Excel, QlikView®, and other analysis tools.
 - » Data Bridge sets up a connection between Class Climate and your system to import and transfer data seamlessly. You can also use this process to auto-generate surveys.



**INFORM INSTRUCTION
TO IMPACT STUDENT
ACHIEVEMENT TODAY!**

For a free consultation to meet your academic goals, call **800.722.6876** or visit us at **www.scantron.com** to learn more.

About Us

Scantron® provides technology to accelerate student growth. We offer software and services with a focus on Assessment, Course Evaluation, and Automated Scoring, delivered with the quality and support you've come to expect from Scantron.