



Release Notes

*i*NSIGHT™ Scanner Utilities

Thank you for purchasing a Scantron scanner. This document contains getting started information for the following scanners:

- *i*NSIGHT 4ES
- *i*NSIGHT 20 and 20 Plus
- *i*NSIGHT 30
- 5000i (with speed upgrade)
- *i*NSIGHT 70/150

The following information is available:

- Contents
- Operating System Compatibility
- Installation Procedures
- Connecting the Scanner

If you have any questions about this product:

Call Scantron Customer Support at **1-800-338-5544**

Note: We recommend an Internet connection and a web browser for accessing online support information and product updates. It is not required for product operation.

Contents

This release includes the *i*NSIGHT Scanner Utilities.

Documentation included (requires Adobe® Reader®):

- Scantron Scanners Image Scanner Utilities User's Guide
- Release Notes
- Scantron Scanners Elements of Data Collection

*i*NSIGHT 4ES

- OpScan 4ES and *i*NSIGHT 4ES Operator's Guide
- OpScan 4ES and *i*NSIGHT 4ES Quick Start

- OpScan 4ES and *i*NSIGHT 4ES Quick Tips - Display Panel Messages
- SelfScore Quick Start
- SelfScore Scanner Operator's Guide
- SelfScore Scanning Tests, Surveys, and Ballots Using
- SelfScore Quick Tips - Tests, Surveys, and Ballots
- Select Stacker Operator's Guide

***i*NSIGHT 20/20 Plus**

- *i*NSIGHT 20 Operator's Guide
- *i*NSIGHT 20 Quick Start
- *i*NSIGHT 20 Quick Tips
- *i*NSIGHT 20 Plus Operator's Guide
- *i*NSIGHT 20 Plus Quick Start
- *i*NSIGHT 20 Plus Quick Tips

***i*NSIGHT 30**

- *i*NSIGHT 30 Operator's Guide
- *i*NSIGHT 30 Quick Start
- *i*NSIGHT 30 Quick Tips

Operating System Compatibility

In order to use the *i*NSIGHT Scanner Utilities software included with this kit, the host computer system must be running Windows 7 (32-bit or 64-bit), Windows 8 (32-bit or 64-bit, *i*NSIGHT 20/20 Plus or *i*NSIGHT 4ES only) or Windows 10 (32-bit or 64-bit, *i*NSIGHT 20 Plus or *i*NSIGHT 4ES only).

Note: The 5000i, *i*NSIGHT 30, *i*NSIGHT 70 and *i*NSIGHT 150 do not support Windows 8 or above. The *i*NSIGHT 20 does not support Windows 10.

System Notes

- Do not connect more than one scanner at a time to the host computer.
- You must have **administrator** rights to perform the installation procedures.
- You must install the *i*NSIGHT Scanner Utilities software before installing ScanTools Plus software.
- The Fast User Switching function of Windows XP is not supported. Only one instance of the *i*NSIGHT Scanner Utilities software can be running on a PC at one time, even when under separate user accounts using Fast User Switching.

INSIGHT 4ES

Caution: Do **not** connect the scanner to the host computer before installing the *i*NSIGHT Scanner Utilities.

5000i/*i*NSIGHT 70/150

- 5000*i* with speed upgrade and *i*NSIGHT 70/150 scanners with Windows 7 (64-bit) must have the most recent version of the *i*PORT scanner drivers (v3.3.3) installed before the *i*NSIGHT Scanner Utilities software and ScanTools Plus 8.x. can be installed.

We recommend you install the software in the following order:

- *i*PORT drivers
- *i*NSIGHT Scanner Utilities software
- ScanTools Plus software

To install the *i*PORT scanner drivers, access the **Drivers** folder on the *i*NSIGHT Scanner Utilities CD. Follow the installation instructions in the *i*PORT Installation Guide - 3.3.3.pdf file on the CD to install the *i*PORT drivers.

- Older 5000*i* scanners with a hobbes board are not supported by ScanTools 8.x. If you are uncertain if your 5000*i* scanner has a hobbes board, contact Scantron Customer Support for assistance. The 5000*i* scanner with speed upgrade is supported by this release.

Installing *i*NSIGHT Scanner Utilities

Note: If you are installing an *i*NSIGHT 20/20 Plus or *i*NSIGHT 30 scanner, do not connect the power cord and USB cable until prompted by the installation program.

1. Insert the Image Scanner Utilities CD-ROM into the CD-ROM drive of the computer.
2. Browse to your CD-ROM drive.
3. Double-click **setup.exe**.
4. Follow the on-screen instructions.
5. Click **Finish**.
6. If you are installing the *i*NSIGHT 20/20 Plus or *i*NSIGHT 30 scanner, calibrate the scanner using the instructions in the *i*NSIGHT 20/20 Plus Quick Start guide or *i*NSIGHT 30 Quick Start guide.

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