



Release Notes
***i*NSIGHT™ 20 and *i*NSIGHT 30 Drivers and Scanner Utilities**
Version 1.10000
March 2009

Thank you for purchasing an *i*NSIGHT 20 or *i*NSIGHT 30 scanner from Scantron.

This document contains the following information:

- Support
- System Requirements (be sure you read these before you install the software)
- System Notes
- Installing and Uninstalling the Software
- Release Information
- Documentation

Support

Outside the U.S.

Contact your local sales agent for software support.

Inside the U.S.

One year of telephone technical support is provided by Scantron.

If you have any questions about this product, contact us by any of the following methods:

From within ScanTools® Plus software, click **Help > Support on the Internet** to access the ScanTools Plus support web site.

Call Scantron Customer Support at 1-800-338-5544

Access our web site: **www.scantron.com**

System Requirements

To install and run the *i*NSIGHT 20 and *i*NSIGHT 30 Drivers and Scanner Utilities, you must have the proper computer hardware and operating system.

To install or uninstall the *i*NSIGHT 20 and *i*NSIGHT 30 Drivers and Scanner Utilities, you must have Administrator rights.

<u>Scanners</u>	<u>PC Hardware</u>	<u>Operating Systems</u>
<i>i</i> NSIGHT 20 <i>i</i> NSIGHT 30	<p>Pentium processor: 3.2 GHz, minimum</p> <p>System memory: of 512 MB minimum (Windows Vista requires 512 MB minimum, 1GB recommended)</p> <p>Hard drive space: 650 MB of free space, minimum (1GB recommended). The required space may increase depending on the application's data storage requirements.</p> <p>Video Adapter with 24-bit color (recommended), 65K colors minimum</p> <p>Monitor at 1024 x 768 or higher resolution</p> <p>CD-ROM drive (for installation)</p> <p>Ethernet Adapter 10/100/1000 Mbps recommended</p> <p>USB 2.0 connection</p>	<p>Windows Vista Business Edition or greater, 32-bit Edition only.</p> <p>Windows XP Professional SP2 or SP3</p> <p>All Windows hotfixes for the service pack must also be installed.</p>

System Notes

- The Fast User Switching function of Windows Vista and Windows XP is not supported. Only one instance of the *i*NSIGHT 20 and *i*NSIGHT 30 Drivers and Scanner Utilities software can be running on a PC at one time, even when under separate user accounts using Fast User Switching.
- We recommend an Internet connection and a web browser for accessing online product registration, support information, and product updates. It is not required for product operation.
- *i*NSIGHT 20 and *i*NSIGHT 30 scanners must have the *i*NSIGHT 20 and *i*NSIGHT 30 Drivers and Scanner Utilities (version 1.10000) installed before ScanTools Plus can be installed and run. Refer to the *i*NSIGHT 20 Quick Start or *i*NSIGHT 30 Quick Start guides for installation instructions before installing ScanTools Plus.

Installing and Uninstalling the Software

Refer to the *iNSIGHT 20 Quick Start* or *iNSIGHT 30 Quick Start* guides.

Release Information

Version 1.10000
General
1. The <i>iNSIGHT 20</i> scanner is now supported.
2. Keyboard shortcuts have been added to the Switchboard.
Issues Resolved
1. User Level permissions on Windows XP using SVT.

Version 1.0
General
1. The <i>iNSIGHT 30 Drivers and Scanner Utilities</i> supports the new <i>iNSIGHT 30</i> scanner from Scantron.
2. When using ScanTools Plus software, the <i>iNSIGHT 30</i> scanner supports certain ink colors, pencil colors and ink/pencil color combinations. Refer to the <i>iNSIGHT 30 Data Collection and Document Imaging Guide</i> for complete details.
3. The <i>iNSIGHT 30</i> scanner supports a “power saving mode”. Waking up the <i>iNSIGHT 30</i> from power-saving mode could potentially take five minutes.
4. When used with ScanTools Plus software, the <i>iNSIGHT</i> scanner provides 8-bit, 256-level grayscale, 200 dpi grayscale images.
5. The following read head spacings are supported on the <i>iNSIGHT 30</i> scanner when using ScanTools Plus software: <ul style="list-style-type: none">• .166 spacing• .200 spacing (5/inch)• Offset .200 spacing• .200 line read spacing• .300 line read spacing• .166 (48 cell) spacing

Documentation

The Release Notes, the *iNSIGHT 20* and *iNSIGHT 30 Data Collection and Document Imaging Guide*, and the *Image Scanner Utilities User’s Guide* are located in the root directory of the *iNSIGHT 20* and *iNSIGHT 30 Drivers and Scanner Utilities CD*.

The *iNSIGHT 20 Quick Start*, the *iNSIGHT 20 Quick Tips*, and the *iNSIGHT 20 Operator's Guide* are included and are located in the *iNSIGHT 20 Documentation* folder.

The *i*NSIGHT 30 Quick Start, the *i*NSIGHT 30 Quick Tips, and the *i*NSIGHT 30 Operator's Guide are included and are located in the *i*NSIGHT 30 Documentation folder.

These files are in PDF format and require Adobe® Reader® in order for them to be viewed or printed.

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