

**Docuscan™**  
Patient Encounter System



**Less time. More reliability.  
Healthier bottom line.**

Healthcare Solutions



### **An Automated Answer for Pressing Needs**

As a healthcare provider, you face significant challenges in light of rising health care costs and declining reimbursement rates. The success of your practice depends on making the most of your time and resources.

The Docuscan™ patient encounter system is designed to help you address these challenges. This easy-to-use, comprehensive program helps streamline administrative tasks, ensure coding accuracy, improve practice profitability — and give you more time to focus on providing quality patient care.



## Put Docuscan to Work for Your Practice!

DOCUSCAN PROVIDES A RANGE OF STATE-OF-THE-ART FEATURES TO SIMPLIFY THE CHARGE ENTRY AND CODING PROCESS EVERY STEP OF THE WAY.

### Saving You Valuable Time

Docuscan frees up your time so you can concentrate on other responsibilities—such as patient services, insurance verification, and collections follow-up.

This practical system can help you:

- Efficiently create and print unlimited, customized patient encounter forms.
- Readily note relevant diagnostic codes during each patient visit, using a convenient “bubble sheet” format.
- Promptly verify codes and correct errors.

### Helping Ensure Coding Accuracy and Compliance

The Docuscan system includes *i*NSIGHT™ scanners—which offer the latest in optical mark and image data capture technology—as well as sophisticated ALPHA II® coding software.

These proven products can help:

- Eliminate data entry errors.
- Make sure that claims are correct the first time you submit them to third-party payors – avoiding denials that lead to rework and delayed reimbursement.
- Reduce the risk of audit by enabling you to easily verify the latest CPT and ICD-9 codes.

### Improving the Bottom Line

Docuscan can help your practice realize cost savings, better cash flow, and improved A/R—adding up to increased profitability.

This trusted tool can help:

- Eliminate costly outside printing services for forms.
- Expedite claims submissions and reduce denials due to inaccurate coding.
- Avoid lost charges with the use of a handy tracking feature that assists you in finding missing forms.

### Create Customized Patient Encounter Forms

With Docuscan’s intuitive software, you can create a variety of patient encounter templates by keying in the specific procedure and diagnosis codes you would like on each template. Then, you can print out an individual form prior to each patient’s visit or batch-print forms for all of the day’s appointments. Based on your choice of criteria—such as provider preference, specialty, insurance, and reason for visit—Docuscan will automatically select the correct template, link it to patient demographics, and print it out on bubble sheets supplied by Scantron. The software will align the procedures and diagnosis codes with bubbles—so that the health care provider can simply fill in the bubbles next to the appropriate codes.

## Dependable, One-Stop Support

UNLIKE OTHER VENDORS, WE FURNISH A COMPLETELY INTEGRATED PATIENT ENCOUNTER SYSTEM — WITH SOFTWARE, SCANNER, AND BUBBLE SHEETS. OUR KNOWLEDGEABLE CONSULTANTS WILL TRAIN YOU ON EVERY ASPECT OF THE SYSTEM. AND, WHENEVER YOU NEED ASSISTANCE, YOU CAN BE ASSURED THAT RELIABLE SUPPORT IS JUST ONE PHONE CALL AWAY.

## Automatically Capture and Validate Charges

After the patient visit, just scan the completed forms — individually or in batches — with Scantron iNSIGHT scanners. The Docuscan system will capture the charges and validate them, using sophisticated coding software that checks factors such as CPT and ICD-9 correlation, ultimate level of specificity (fourth or fifth digit), and Medicare bundling and unbundling. The software will alert you to any potential coding errors that are detected so you can correct them before you post the charge data to your practice management system.

## Track Missing Forms

Docuscan also allows you to print out a tracking report that lists patients whose forms have not yet been scanned. The report provides the patient's name and identification number, appointment date and time, and health care provider's name and site—so that you can readily locate the file.



“WE HAVE FOUND DOCUSCAN TO BE INVALUABLE TO OUR SEVEN-PHYSICIAN PEDIATRIC PRACTICE. WE’VE USED DOCUSCAN FOR FIVE YEARS AND CANNOT IMAGINE GOING BACK TO MANUALLY ENTERING CHARGES. WE WOULD CERTAINLY HAVE HAD TO HIRE ADDITIONAL PERSONNEL, AND I DOUBT THEY COULD MATCH DOCUSCAN’S ACCURACY OF INPUT. THE FLEXIBILITY DOCUSCAN ALLOWS US IN DESIGNING, IMPLEMENTING, AND CHANGING OUR ENCOUNTER FORMS ‘ON THE FLY’ HELPS US KEEP UP WITH CHANGES IN CPT AND ICD-9 CODING FOR APPROPRIATE REIMBURSEMENT. AND, THE SCANTRON SUPPORT STAFF AND PROGRAMMERS ARE VERY RESPONSIVE TO OUR NEEDS AND SUGGESTIONS.”

- Tracy Nichols - Office Manager, The Pediatric Group, Oklahoma City, OK

SCANTRON®



## Discover the Many Uses of iNSIGHT Scanners!

The iNSIGHT scanners provided with the DocuScan system are suitable for a number of other applications, including:

- Capturing data and images of handwritten information, such as patient and family health histories and intake forms, to interface with electronic medical record (EMR) systems.
- Conducting patient quality surveys and health risk appraisals, using SurveyTracker® software from Scantron.
- Supporting Q Local™ Scoring and Reporting Software for practitioners who use biopsychosocial instruments from Scantron that provide this quick-scoring option.

OUR SYSTEMS AND SERVICES HAVE ENHANCED THE PRODUCTIVITY AND INCREASED THE QUALITY OF CARE PROVIDED IN MORE THAN 2,000 HOSPITALS AND MEDICAL OFFICES OF ALL SIZES ACROSS THE COUNTRY.



For more information, visit us at <http://healthcare.scantron.com> or contact your Scantron representative at 800.447.3269 or email [docuscan@scantron.com](mailto:docuscan@scantron.com).

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