

# Class Climate

Product Training and Implementation

Evaluation Feedback System



USE CLASS CLIMATE FOR AUTOMATED, HIGH-VOLUME EVALUATIONS OF COURSES, PROGRAMS AND DEPARTMENTS WITHOUT THE TIME AND MONEY OF LABORIOUS DATA COLLECTION AND REPORTING. UNIVERSITIES, CORPORATE TRAINING DEPARTMENTS AND OTHER EDUCATIONAL INSTITUTIONS WILL GAIN MEASURABLE FEEDBACK REGARDING ATTENDEE INTEREST LEVELS AND INSTRUCTOR OR TRAINER PERFORMANCE.

## Training, Implementation and Professional Services

To enable customers to gain a full understanding of how to use Class Climate to their advantage, Scantron recommends Product Training, Implementation Services and Professional Services to improve your user experience. Training will enable you and your staff to navigate the software and interpret the results more effectively. Implementation Services can provide you individualized guidance for getting your system up and running quickly. Professional Services can help you create a customized look and feel for your surveys and reports. Scantron offers a complete solution. We can guide you through the installation of your Class Climate system, either on-site or online, as well as provide and maintain servers for you. Scantron is here to help you, from the moment you decide to purchase Class Climate and thereafter.

## Product Training

Scantron Corporation has a fully-staffed corporate training department through which we offer an array of product training and staff development classes and seminars for Class Climate. The training team is dedicated to building capacity for change within organizations and institutions through a series of training and consulting activities.

**Training and Staff Development courses are offered:**

- on-site at customer locations
- at one of Scantron's multiple locations
- via online courses

In addition to the initial training that we recommend with each purchase of Class Climate, Scantron offers enhanced training options. These options include:

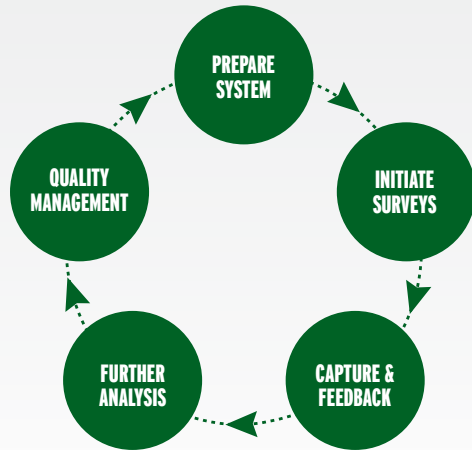
- **Technical Mentoring**—a one-on-one training session in which you set the agenda
- **Advanced Topic Sessions**—open enrollment webinars which focus more deeply on specific aspects of the Class Climate system
- **Product Update Training**—training sessions which focus exclusively on changes and upgrades stemming from recent product updates

*Scantron also offers pre-and post-sale mentoring on how you can use Class Climate specifically for Accreditation purposes.*

Full course outlines for each class offered are available upon request. Our professionals adhere to a strict code of ethics and standards of conduct.

## Implementation Services

Scantron offers a range of customized Implementation Services to enhance and support your Class Climate implementation process. These services will enable you to implement your system and begin processing your surveys quickly and efficiently, for a more rapid return on investment. Scantron will listen to your specific needs and then work with you to create a manageable schedule, customized to ensure your success in the evaluation process. Depending on your needs, consultations can be done on-site or via the phone or web.



A sample of what Scantron's Implementation Services can provide to you includes:

- Consultation in re-designing your evaluation process
- Guidance in developing a project management schedule to meet your deployment needs
- Consultation and assistance to define the best report structure for your institution, in order to gain optimal analytical results
- Assistance in developing questionnaires and survey instruments
- On-site evaluation and guidance in system preparation, printing or delivery of online questionnaires
- Facilitating the use of Quality Management and Benchmarking for your evaluation results

## Professional Services

Scantron offers a wide array of Professional Services to customize, enhance and support your Class Climate capabilities. Save yourself time by letting Scantron do the work for you. We listen to your needs and then work with you to create the applications you require.

A sample of what Scantron's Professional Services can customize for you includes:

- Customized PDF reports, to get the data you need and the look you want
- SOAP API Interface, for direct integration with your information and project management systems and applications
- Integration with your Learning Management System (i.e. Blackboard®, WebCT, ANGEL, Moodle™, etc.)
- Pre-planning for product upgrades, to prepare your system and users for updated features
- Log-in and online survey templates designed to fit a specific look and feel
- Language/label changes to fit your organizational structure and terminology
- Historical data imports, so that you may bring in data generated outside of Class Climate
- Certificates of Participation, which help increase response rates for online surveys

AND DON'T FORGET THAT SCANTRON'S WORLD-CLASS PRINT SERVICES ARE ALWAYS AVAILABLE TO PRINT YOUR CUSTOM FORMS AND FULFILL YOUR LARGE VOLUME NEEDS!

Please visit us at [www.scantron.com/classclimate](http://www.scantron.com/classclimate) for a complete overview of Class Climate's system requirements or call us at (800) 722-6876 for more information.

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